



IPSWICH TOWN V TOTTENHAM HOTSPUR U21

TUESDAY 3 SEPTEMBER 2019, KICK OFF 19:45

INFORMATION FOR AWAY FANS

Welcome to Ipswich! This is a short guide, designed to answer the kind of questions that we often get from visiting fans, and provide the information that we find useful when we're travelling away ourselves.

This is our first-ever game in the Leasing.com (EFL) Trophy, so we do not know how well it will be supported by Town fans. We have based the information in this guide on how things work for the smaller crowds we see in some cup games.

For any further information, or if you have any feedback on our guide, please contact Elizabeth Edwards, Supporter Liaison Officer, on slo@itfc.co.uk or 07968 876504 or via Twitter on @ITFC_SLO.

IPSWICH TOWN FOOTBALL CLUB

Address:	Ipswich Town Football Club, Portman Road, Ipswich, IP12DA
Website:	www.itfc.co.uk
Club Telephone Number:	01473 400 500
Ticket Office Number:	03330 05 05 03
Supporter Liaison Officer:	Elizabeth Edwards, slo@itfc.co.uk , 07968 876504, @ITFC_SLO
Disability Liaison Officer:	Lee Smith, disability@itfc.co.uk 01473 400556
Customer Services:	customerservice@itfc.co.uk

IF YOU HAVE AN HOUR OR TWO PRE-MATCH IN IPSWICH

The stadium is just a short, 5-10 minute, walk to the town centre, with shops, cafes and restaurants. The waterfront area is around a 15-minute walk from the ground, with a yachting marina and a range of cafes and restaurants. Note that the only pub that officially welcomes away fans is the Station Hotel (details below). Many pubs and bars in the town centre are normally strictly home fans only (more info below), though others are more relaxed – this does vary from match to match though. Just beyond the town centre, 15 minutes' walk from the ground, is the beautiful Christchurch Park, with a renowned art gallery within the Tudor mansion building.

HOW TO GET TO THE STADIUM

Back in 2003, we hosted an England international v Croatia. On the England fans message board, someone asked “how do I get from the station to the ground?” The response was simple: “Come out of the station and look straight ahead. The ground is the oblong structure with floodlights at each corner.”

- **BY CAR**

Note: The A12 is due to be closed from 9pm to 5am on the evening of the match due to work between junctions 29, the Ardleigh interchange, and junction 30, at Stratford St Mary. The work will include resurfacing and the renewal of road markings and studs.

Highways England has announced that whilst the work happens a 20-mile diversion route will be in place - adding 30 minutes to journey times. The diversion is likely to begin at the junction of the A12 and A14 a couple of miles from the town centre, and will take you along the A14 to the A137, where you will head towards Manningtree and on towards Colchester, where you will join the A12 to continue your journey home.

Spurs fans may find it quicker and easier to take the A14 westbound, joining the A11 at Newmarket and then the M11 down to the A406 North Circular. Even this route, though, has regular overnight closures, albeit usually only short stretches. It is worth checking on the day @HighwaysEAST on Twitter for updates.

The address is Portman Road, Ipswich, IP1 2DA.

From the Tottenham area, take the A406 (North Circular) to the M11. Join the M11 to the M25 where you join the M25 clockwise. At Junction 28 of the M25 join the A12 (towards Chelmsford) and keep on the A12 to Ipswich.

The journey time is likely to be around 2 hours, given that you will be travelling during rush hour so make sure you leave plenty of time. We generally recommend allowing at least an hour beyond the AA / Google / Sat Nav suggested journey time from your starting point.

Sat Navs vary in their recommended route into town, but whichever way you go, it shouldn't take more than 15 minutes from the A12 to the ground.

For those without Sat Nav, once you reach the junction of the A12 and A14, just south of Ipswich, take the A1214 (London Road) for a couple of miles into town. As you approach the town centre area, there's a Sainsbury's supermarket on the left – at this point, go straight on past Sainsbury's and then almost immediately right onto West End road. Take the first left (after about half a mile) onto Sir Alf Ramsey Way and you've arrived.

Note that the roads immediately behind the Cobbold and Sir Bobby Robson stands are closed about 90 minutes before the game, so to access the NCP car park on Portman Road you will need to continue on London Road, straight on to Handford Road and then turn right at a set of traffic lights onto Portman Road (if you miss the turning, just do a U-turn at the roundabout with Civic Drive, turning back onto Handford Road, then taking the first left into Portman Road).

As noted above, if you are travelling back towards London after the game you will be affected by the diversion on the A12.

- **PARKING**

There is no official stadium car park, but there is parking all around the ground. The closest is a large NCP on Portman Road (right by the away end), which usually has spaces up to around 45 minutes before kick-off, and it is worth checking later. There's also a large car park on West End Road (5 minutes' walk away) and at the railway station (less than 10 minutes). The town centre is less than 10 minutes' walk, and has numerous car parks, as you'd expect. Being a town centre ground, most streets are controlled (residents only) parking, so free on-road parking tends to be at least a 20-minute walk away. As usual, the car parks nearest the ground are a bit slow to clear after the game – for a quicker exit, use the railway station car park (it's controlled by cameras, and the pay stations are by the entrance to the station – it costs £5 after 4pm and all day at weekends), and exit left onto Burrell Road / Ranelagh Road (B1075), then (after about a mile) left onto the A1214.

Five car parking spaces are available for visiting disabled supporters. Spaces can be booked by contacting Ipswich Town's Disability Liaison Officer, Lee Smith, on 01473 400556. There is no charge for this parking but note that the spaces are on the opposite side of the stadium to the away turnstiles.

- **BY COACH**

Away coaches usually park in the West End Road car park, 5 minutes' walk from the ground. The Station Hotel (away fans pub – see below) is just a couple of minutes away – go towards the bridge over the river, at the east end of the car park, turn right and you'll find the pub the other side of the river, right opposite the railway station.

- **BY TRAIN**

Note: There are no planned engineering works on the day of the match

For those travelling by train, Ipswich station is only 5 to 10 minutes' walk from the ground.

The mainline runs out of London Liverpool Street with 2-3 trains per hour, taking roughly 1 hour 15 mins. We'd recommend allowing at least an extra hour for the journey as the mainline is often subject to delays.

If you have a Network Railcard, please note it is only valid as far as Manningtree, so you'll need to split your ticket and also make sure that you are on a train that actually stops at Manningtree.

There are ticket checks on all mainline trains and ticket barriers at Ipswich.

Whatever your travel plans, it's worth checking www.greateranglia.co.uk for updated times and any late changes. There are ticket checks on all mainline trains and ticket barriers at Ipswich.

After the game trains leave Ipswich for London Liverpool Street at 21:43 (you will need to leave the game slightly early to make this one and will miss the penalties if the game is a draw after 90 minutes), 22:23 and 22:43. Note that the 22:23 and 22:43 arrive in Liverpool Street at 23:48 and 00:09 respectively, which just about connects onto late tube and TFL services. If you are travelling beyond central London, do check your connection times for your onward journey.

OFFICIAL AWAY PUB

The Station Hotel (formerly the Riverside Hotel) is opposite the station, and is the official away pub. It is roomy, has a garden and TV screens, and up to four beers on handpump from the Greene King stable.

Most pubs immediately around the ground are usually for home fans only, and few pubs around the town, if any, will welcome large groups of away fans, especially wearing away team colours. As always, couples, families and older people will find it a bit easier to slip into a town centre pub for a quiet beer or two. Note that, on a match-by-match basis, police may designate other pubs in the town centre as home fans only. This is more likely nowadays as there have been a number of pub closures in the immediate area around the stadium. In practice, the smaller and the friendlier the away following, the easier it is to enjoy our many great pubs on a matchday.

There is a FanZone marquee and entertainment zone at the stadium, but this is strictly open to home fans only. There are ticket checks at the door.

NEED CASH?

The nearest cash machines to the stadium are a 5-10 minute walk away, (a) at the railway station, (b) at the Cardinal Park leisure zone, and (c) in the town centre itself.

STADIUM

- ***HOSPITALITY OPTION***

If you would like to enjoy hospitality at this fixture, Ipswich Town are offering a two-course meal including our award-winning Portman Pie (steak, chicken and vegetarian options available) and potato wedges followed by dessert. The meal will be served in the Hall of Fame Restaurant (arrival from 5.30pm), which is located in the Cobbold Stand, before you take your premium seats in D Block directly above the restaurant. This package, which also includes a match day programme, is priced at just £40 + VAT per person.

Alternatively, if you are attending the match as part of a larger party, ITFC's Cobbold Boxes and Executive Suites may be of interest. To enquire or to make a booking, please contact the ITFC Sales department on 01473 400594 or sales@itfc.co.uk.

- ***MATCHDAY PROGRAMME***

The matchday programme can be purchased outside the stadium from the blue, tardis-like kiosks. Programmes are not for sale inside the ground.

- ***SECURITY***

As at most away grounds, you can expect to be searched prior to entering the ground. Ipswich Town also uses a trained search dog and some stewards now wear body cameras.

- **BAGS**

Large bags will not be permitted to be taken into the stadium. By way of guidance, nothing larger than a standard carrier bag will be allowed. There are no facilities to leave bags.

- **SEATING**

Portman Road is a traditional ground, with 4 separate stands. The away end is blocks V1 and V2 of the Cobbold Stand. This gives you a good side-stand upper-tier view of the action. The Cobbold stand is an older stand, dating from the 1970s.

Ambulant disabled fans will be seated within block S of the lower tier of the Cobbold Stand. As we do not have wheelchair spaces in the Cobbold Stand, wheelchair users will be located with home fans.

Adult tickets are priced at £10.00 with concession prices available for Seniors over 65 (£5), under 23s (£5) and under 19s (£1). Wheelchair and ambulant disabled tickets include a carer.

There are no advance tickets for Spurs fans. You will be able to purchase tickets on the day at turnstiles 10 and 11. Note these are cash turnstiles with no debit or credit card facilities for away fans at the turnstiles.

The Ticket Enquiry Centre in Portman Road (next to the away turnstiles) will be open to deal with any queries.

- **HUNGRY OR THIRSTY?**

Food and drink facilities are what you'd expect (pies, hot dogs, confectionery etc). Alcohol availability in the away end is determined on a match-by-match basis. We will advise your SLO as soon as we have the relevant information. Food and drink (alcohol if available) prices are as follows:

Bar Prices	
Steak & Ale Pie	£4.10
Chicken Ham Pie	£4.10
Chicken Balti Pie	£4.10
Vegetarian (Butterbean) Pie	£4.10
Sausage Roll	£3.00
Vegan Sausage Roll	£3.00
Cheese Burger	£4.30
Hot Dog	£4.30
Wine 187ml	£4.50
Gin & Tonic, Vodka & Coke mixer cans	£4.50
Fosters PET 330ml	£3.50
Bulmers Original 4.5 PET 330ml	£3.50

Greene King IPA 3.6 PET 500ml	£4.10
Soft Drinks 500ml	£2.40
Hot Drinks	£2.40
Water 500ml	£2.00
Capri Sun 200ml	£1.60
Grab Bags	£3.20
Chocolate Duo	£1.50
Crisps	£1.50

- **SMOKING POLICY**

Portman Road is a no smoking stadium. This includes e-cigarettes. Anyone found smoking will be ejected from the ground. For anyone considering leaving the stadium, note that no re-admission to the ground is permitted.

- **FLAGS/BANNERS**

Subject to space, flags and banners are allowed in the away end. These will need to be fire certificated. For questions relating to this contact Mick Warden on mick.warden@itfc.co.uk

- **MUSICAL INSTRUMENTS AND SELFIE STICKS**

Musical instruments and selfie sticks are not allowed in the away end.

- **PUSHCHAIRS**

Pushchairs are not allowed into the stadium. No storage is available so they will need to be left in your car.

DISABLED FANS

The Club has 10 radio headsets available to supporters with visual impairments ran through Soccer Sight, who provide dedicated descriptive commentary allowing the supporter to sit anywhere in the stadium.

If you would like to reserve headsets or you have any special requirements please contact Ipswich's Disability Liaison Officer Lee Smith on disability@itfc.co.uk or 01473 400556.

STAMP IT OUT

Ipswich Town Football Club takes a zero-tolerance stance on any form of racial, homophobic or prejudiced behaviour. Supporters can report any incident instantly that they feel needs attention by texting the anonymous 'Stamp it Out' number on 07834 439429 (standard text rate applies). All reports will be handled in the strictest confidence.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org; phone 0800 169 9414.

Alternatively, our customer services can be contacted on customerservice@itfc.co.uk.

IF YOU'RE SPENDING A BIT MORE TIME IN IPSWICH...

HOTELS

Ipswich has numerous hotels, many at the budget end of the market, within a comfortable walk from the ground. Of the chains, the nearest are the Novotel and Penta hotels (5 mins), with the Premier Inn and Travelodge around 10-15 mins from the ground in the harbourside area and a newish lodge at the Mermaid pub (Marstons), also about a 10-minute walk. For a more upmarket option, the Salthouse Harbour Hotel is on the harbourside, and Milsoms (Kesgrave) is in a country house setting on the eastern edge of Ipswich. The Railway at Westerfield is about 3 miles out of town, but is a lovely traditional pub with great food and frequent trains that get you to Ipswich station in just a few minutes.

(There are many other hotels in and around Ipswich – we have no connection with these listed, but suggest them for convenience as they are mostly close to the ground and have been well spoken of by many fans).

Hotel weblinks:

<https://www.salthouseharbour.co.uk/>

<https://www.milsomhotels.com/kesgrave-hall/>

<http://www.novotel.com/gb/hotel-0995-novotel-ipswich-centre/index.shtml>

<https://www.pentahotels.com/en/hotels/ipswich/hotel-information/>

<https://www.travelodge.co.uk/uk/hotels-in-ipswich>

<http://www.premierinn.com/gb/en/hotels/england/suffolk/ipswich/ipswich-town-centre-quayside.html>

<http://www.marstonsinns.co.uk/inns/mermaid-ipswich>

<https://www.therailwaywesterfield.co.uk/>

LOCAL ATTRACTIONS

There is so much to do in and around Ipswich, making it ideal for a short break.

Local attractions include:

- Harbourside and marina, with numerous restaurants, cafes and bars
- Town centre, with many independent stores dotted around a fairly compact area
- New Wolsey Theatre, one of the UK's leading regional theatres, with a year-round programme of great plays and shows, including their own productions and national tours. Their rock n roll panto runs from early December to early February, and is simply unmissable – even, or especially, if you don't "do" conventional pantos.
- Christchurch Park, Mansion and Gallery – a huge, 70-acre park just north of the town centre, including a Tudor mansion which houses a renowned (and free) art gallery (with a permanent display of local artist John Constable)
- Pubs selling a wide range of locally-brewed real ales, with town centre options including the Fat Cat, Greyhound, Dove Street Inn, St Judes Tavern, Thomas Wolsey and Briarbank Brewery. Of these, the Dove, St Judes and Briarbank are also microbreweries, and the Dove has a fabulous dedicated gin parlour.
- Felixstowe is just 15 miles (15 minutes, via the A14) away to the east, and is both a traditional seaside resort (there's a pier and the promenade stretches for a couple of miles) and major container port, which includes a fantastic viewing point, where you can see shipping movements and the loading / unloading of the world's largest container ships.
- The Orwell Bridge carries the A14 over the river to Felixstowe, and is an impressive sight from below. You get to it off the A137, which is a mile or so east of the A12/A14 junction. The road under the Orwell Bridge then meanders for a few miles past Pin Mill (the Butt & Oyster is a lovely old waterside inn) and onto Shotley, which has loads of yachts and great views of the ports of Felixstowe and Harwich.
- The historic little town of Woodbridge is just a few miles from Ipswich, with a tide mill, lots of little boutiques, some fine pubs, and an Adnams Wine and Beer store (next to the station)
- Just a bit further up the coast you'll find the beautiful seaside town of Aldeburgh with its famous fish & chip shop (it's the one at the north end of the High Street, with the big queue outside), as well as some wonderful little shops and pubs. You'll pass the concert hall, antique, home furnishings and fine foods shops of Snape Maltings en route to Aldeburgh, and it's well worth the short detour – no national chains here!
- If you've managed to get as far as Aldeburgh, you may well be tempted to continue a bit further up the coast, past the impressive power station at Sizewell, to the beautiful seaside town of Southwold, home of Adnams beers, a pier, and lots of little shops and galleries.