



CREWE ALEXANDRA V IPSWICH TOWN
SATURDAY 23 APRIL 2022, KICK OFF 15:00

Information in this guide is as at 14 April 2022 and is correct to the best of our knowledge. Any updated information on this fixture including ticketing and additional changes to covid protocols will be published on the club website (www.itfc.co.uk), twitter (@IpswichTown and @itfchelp) and facebook (www.facebook.com/officialitfc).

Covid-19

Ipswich Town Football Club

Ipswich Town Football Club asks supporters to be respectful of their fellow supporters and not to attend the game if you are suffering from Covid-19 symptoms, are feeling unwell, have been asked to isolate or if you have been in close contact with anyone experiencing symptoms or who has tested positive. In the event that Covid-19 symptoms develop whilst at the stadium, please notify the nearest member of staff immediately.

Please note also that our official coach suppliers recommend the wearing of masks onboard their coaches unless medically exempt or eating/drinking (see below).

We will endeavour to update fans with any further information through the Club website and social media outlets.

INFORMATION FOR TOWN FANS

We travel to Crewe on Saturday 23 April in League One. The following guide has been produced for Town fans making the trip to the Mornflake Stadium. This is based on information on the Crewe website plus additional information specific to this game.

For any further information, please contact Elizabeth Edwards, Supporter Liaison Officer on slo@itfc.co.uk or (+44) (0) 7968 876504 or on Twitter at @ITFC_SLO.

Crewe Alexandra information for visiting fans

Address: Mornflake Stadium, Gresty Road, Crewe, Cheshire, CW2 6EB

Website: <https://www.crewealex.net/>

Phone number: 01270 213014

Email: info@crewealex.net

Twitter: @crewealexfc

Facebook: facebook.com/crewealexofficial

Supporter Liaison Officer and Disability Liaison Officer: Bev Dyer, email slo@crewealex.net, bdyer@crewealex.net, Phone: 01270 213014 ext 3100.

Crewe Alexandra information can be found here:

[Crewe Alexandra - Directions](#)

[Crewe Alexandra - First Time Fan Guide](#)

If you go to the foot of the First Time Fan Guide page there is a section for away fans.

Additional information for disabled supporters (covers home and away) can be found here:

[Crewe Alexandra - Disabled Supporter Information](#)

[Football Ground Guide - Website](#) provides some information here:

[Football Ground Guide - Crewe Alexandra](#)

We have picked out the key information for Town fans below and added other material based on our own experience of visiting the Mornflake Stadium and information that is specific to our fans.

Specific information for Town fans:

Ticket news

We have been given an allocation of 1,644 tickets.

Tickets are priced at £25 for adults with concession prices of £19 for seniors (60+), £12 for U17s and £7.50 for U11s. Please note that each ticket will also incur a £1.50 booking fee.

Wheelchair supporters will pay the relevant price as above and are entitled to a free carer's ticket.

Subject to availability, tickets, which are on general sale, can be purchased at [ITFC - Tickets](#) or in Planet Blue.

For this fixture we will be operating a 'Safe Seating Area' in the front rows of section D. This area is suitable for older fans, families, those unable to stand for long periods of time and ambulant disabled fans. For supporters with tickets around the safe seating blocks please bear this in mind and respect those who want to sit at this game as we want everyone to enjoy the day safely. If you would like a seat in the 'safe seating area' please contact the ticket office on 03330 05 05 03.

For information on accessible seating or wheelchair spaces please contact ITFC's Disability Officer Lee Smith on lee.smith@itfc.co.uk or 01473 400556.

Note that the ticket enquiries line (03330 05 05 03) is for assistance only.

Travel to Crewe

PLEASE NOTE: Our coach suppliers recommend the wearing of masks onboard their coaches unless medically exempt or eating/drinking.

Coach tickets are available to purchase at £28 for adults, £25 for seniors/U23s and £22 for U19s. Please note that each ticket will also incur a £1.50 booking fee.

Coaches will leave at 08:30 from behind the Sir Bobby Robson stand. Please ensure you are at Portman Road at least 15 minutes before this.

Coaches will pick-up at Stowmarket, Bury St Edmunds and Newmarket with prior arrangement – please ensure you indicate this when you book your ticket.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling: [Away Travel Terms and Conditions](#)

Coaches will drop off outside the away end on Gresty Road and will pick up from the same point.

Car

Note: There is now a new stretch of A14 from Huntingdon to Cambridge, beginning a few miles south of the previous A1/A14 junctions. The signage is clear, but, if you haven't updated your SatNav, then do pay attention! In particular, heading west from Cambridge, you now keep right to stay on the A14. Heading east off the A1, the junction to join the A14 is several miles to the south of the previous road. The new road adds several miles but is much quicker and less prone to hold-ups.

The Sat Nav postcode for the Mornflake Stadium is CW2 6EB.

From Ipswich take the A14 / M6 / M6 Toll / M6. Leave the M6 at junction 16 and follow the signs to Crewe on the A500.

From the A500, the Crewe Alexandra website provides the following instructions which direct to the away parking on the industrial site on Weston Road, as well as the stadium. At the second roundabout on the A500 you take the 3rd exit onto the A5020 / Dave Whitby Way. At the next roundabout take the first exit following signs for Crewe Town Centre and Crewe Railway Station. Pass Crewe Hall on the right and at the next roundabout join Weston Road (left exit) where there is parking available (see parking below). If you want to drive directly to the stadium itself, then continue along this road, take a left at the roundabout and go past the railway station. Turn left into Gresty Road. The stadium will be on the left-hand side.

Note that the instructions to the ground on google are slightly different from those above - these will not take you past the parking on Weston Road.

With no traffic issues the journey time is around 3 hours 30 minutes to 4 hours but do allow plenty of time for hold-ups - we generally recommend allowing at least an hour beyond the AA / Google / Sat Nav suggested journey time.

An alternative, but slower, route is the A14 / A1 / A52 / A453 / A50.

Parking

As mentioned above, away supporters parking can be found in the industrial estate on Weston Road. We understand there will be signage on the Weston Road pointing to the right indicating 'Away Supporters On Street Parking'. It takes about 15 minutes to walk from here to the ground.

There is also a 564 space pay and display car park at the ground which is £4 to park. This obviously fills up quickly on a matchday.

There are also two railway station car parks. The first is the Weston Road car park (CW2 7WZ). Access is via the Weston Road, opposite the entrance to B&Q. This costs £5 on a Saturday.

The second is on Pedley Street (CW2 7AA) which is just off the A534 (This is the road with the railway station on. Instead of turning left into Gresty Road, keep straight and turn right at the next turning and then right again). This also costs £5 on a Saturday.

Disabled Supporters Parking

The stadium pay and display car park includes 65 spaces for wheelchair users. Note that there is contradictory information on the Crewe website. In some places it refers to free parking for Blue Badge Holders whilst in other places it states that there is a charge. Do make sure you check when you park.

There is also a drop off / set down point at the front of the away supporters stand (Whitby Morrison stand) where disabled / elderly or those with mobility issues will find seating whilst drivers go to park their cars. Matchday stewards will be on hand to assist.

Train

Note 1: Note that a number of rail companies, including Greater Anglia, are operating amended services at the moment. As such, online timetables may not reflect the actual services being offered. Please check your planned journey shortly before you travel, and be prepared to be flexible over timings.

Note 2: There are no planned engineering works on the day of the game

Note 3: Strike action is affecting the Central and Victoria lines on Friday and Saturday night between 20:30 and 04:29. If you are travelling back to London, depending on the time, you may find restrictions on the Victoria line route back to Liverpool Street.

Crewe Alexandra is just a five-minute walk from Crewe railway station.

Via London, the journey time from Ipswich is around 3 hours 30 minutes. The return journey can be slightly longer at around 3 hours 35 minutes to 4 hours 10 minutes depending on connection times.

www.greateranglia.co.uk shows trains from Ipswich at 10 minutes and 41 minutes past the hour connecting to trains from London Euston to Crewe at roughly 7 minutes and 40 minutes past the hour, so approximately two hours after you leave Ipswich. For example, the 08:10 from Ipswich connects to the 10:07 from London Euston, arriving into Crewe at 11:41. The 08:41 from Ipswich connects to the 10:40 from London Euston, arriving into Crewe at 12:10. To get to London Euston from London Liverpool Street either take the Circle or Hammersmith & City line to Euston Square and walk to Euston or change at Kings Cross and take the Victoria Line to Euston.

After the game, there is a train at 17:29 which www.greateranglia.co.uk shows as connecting to the 20:00 train from Liverpool Street to Ipswich. This arrives into Ipswich at 21:05. The following trains from Crewe, shown as connecting to Ipswich, are at 18:28 and 18:42 which connect to the 21:00 and 21:30 respectively, arriving into Ipswich at 22:07 and 22:38 respectively.

If you are travelling from / to London only there are other trains – these are not included in the above as www.greateranglia.co.uk doesn't include them due to the connection times. Note that some of these take significantly longer than others – so do check carefully before you travel.

There are cross-country options available but these take significantly longer than travelling via London (between 4 hours 50 minutes and 5 hours 40 minutes) so we haven't included them here.

Whatever your travel plans, you should check www.greateranglia.co.uk or your usual train operator website for updated times.

Getting from the railway station to the ground

Once you arrive at the train station, (you can see the ground), turn left out of the main entrance and walk down to the second left, marked with the road sign Gresty Road. The ground is just a short walk down the road.

Pubs and food outlets

The Crewe Alexandra visiting fan guides states that there are many pubs within walking distance to the ground which are all away fan friendly. They mention the Corner Bar at the Royal Hotel, The Cheshire Inn and the Brunswick. If you park on the Industrial Estate just off Weston Road you will pass the Brocklebank Pub, which is a Brewers Fayre outlet, on your way to the stadium.

There are also many various takeaway outlets along Nantwich Road and the surrounding area, along with Benny's Fish and Chip shop opposite the ground. If this is still as good as when we have visited previously, it is definitely worth going to.

At the stadium, the Railwaymen Bar & Lounge can be found adjacent to the Whitby Morrison Stand (the away end). This opens from 12 noon and shows live Football from BT and Sky Sports. A selection of hot and cold food is also served in here as well as vegetarian options. Visiting supporters are welcome pre-match in the Bar & Lounge.

At the ground

Away end

We will be seated in the Whitby Morrison Ice Cream Van Stand which holds 1680 supporters.

There are 14 wheelchair spaces in the stand.

As mentioned above, we will be operating a 'Safe Seating Area' in the front rows of section D. This area is suitable for older fans, families, those unable to stand for long periods of time and ambulant disabled fans. For supporters with tickets around the safe seating blocks please bear this in mind and respect those who want to sit at this game as we want everyone to enjoy the day safely. If you would like a seat in the 'safe seating area' please contact the ticket office on 03330 05 05 03.

The away ticket office next to the turnstiles will be open from 12noon.

Turnstiles will open an hour before kick-off, each ticket has a single scan barcode/QR code admitting one entry to the Mornflake stadium. Once inside the stadium please follow the signs to find your block where you will be seated. If you have any trouble locating your seat, then please ask the nearest steward for assistance.

Disabled toilets

There are accessible toilets adjacent to those areas occupied by wheelchair users. Each of the toilets is alarmed. If you experience any problems with the use of the accessible toilets please contact the nearest steward.

Security

Crewe advise that at least two stewards are placed outside each entrance with the responsibility of searching any bags brought into the stadium. In addition to this, stewards are briefed to randomly search supporters and in particular tap down supporters with bulky jackets. Please note that all supporters will be asked to open their jackets/ coats.

Flags and Banners

Crewe advise the following: 'Flags are not generally confiscated, however the obstruction of gangways, access routes, exits, and entrances, health and safety signage and stairways are strictly forbidden. The Mornflake Stadium reserves the right to confiscate flags if they are very large or may compromise public safety, obscure someone's view, a camera position or if a flag carries offensive, discriminatory, or inflammatory messaging. Flags more than 250cm in size at their widest or longest section will not be allowed and flagpoles greater than 1m in length will not allowed.'

Pyrotechnics

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

Inside Crewe – monthly magazine

Crewe have replaced the matchday programme with a monthly magazine, Inside Crewe. This costs £6 and is available from the club shop or at all sales points within the stadium on a matchday.

Food and Drink facilities

A wide range of items are available, including burgers, Wrights pies, cheeseburgers and hot dogs all priced at £4.00 as well as a range hot and cold drinks £2.00, and a selection of confectionary and crisps priced at £1.00.

Smoking

Smoking and e-cigarettes are not permitted once inside the Mornflake Stadium.

Anti Social Behaviour – Matchday Text Line

Racism or discrimination of any form is not OK, 'Not Today or Any Day' and supporters are reminded that instances of discriminatory or prejudiced behaviour will not be tolerated at any EFL game.



If you should hear or see any racist language and/or anti-social behaviour during a match-day, please report this to your nearest steward.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org; phone 0800 169 9414.