



## **ROTHERHAM UNITED V IPSWICH TOWN**

**SATURDAY 16 APRIL 2022, KICK OFF 12:30**

*Information in this guide is as at 5 April 2022 and is correct to the best of our knowledge. Any updated information on this fixture including ticketing and additional changes to covid protocols will be published on the club website ([www.itfc.co.uk](http://www.itfc.co.uk)), twitter (@IpswichTown and @itfchelp) and facebook ([www.facebook.com/officialitfc](http://www.facebook.com/officialitfc)).*

### **Covid-19**

#### **Ipswich Town Football Club**

Ipswich Town Football Club asks supporters to be respectful of their fellow supporters and not to attend the game if you are suffering from Covid-19 symptoms, are feeling unwell, have been asked to isolate or if you have been in close contact with anyone experiencing symptoms or who has tested positive. In the event that Covid-19 symptoms develop whilst at the stadium, please notify the nearest member of staff immediately.

Please note also that our official coach suppliers recommend the wearing of masks onboard their coaches unless medically exempt or eating/drinking (see below).

We will endeavour to update fans with any further information through the Club website and social media outlets.

### **INFORMATION FOR TOWN FANS**

We travel to Rotherham on Saturday 16 April in League One. The following guide has been produced for Town fans making the trip to the AESSEAL New York Stadium. This is based on information on the Rotherham website plus additional information specific to this game.

For any further information, please contact Elizabeth Edwards, Supporter Liaison Officer on [slo@itfc.co.uk](mailto:slo@itfc.co.uk) or (+44) (0) 7968 876504 or on Twitter at @ITFC\_SLO.

### **Rotherham United information for visiting fans**

Address: AESSEAL New York Stadium, New York Way, Rotherham, S60 1AH.

Website: [www.themillers.co.uk/](http://www.themillers.co.uk/)

Phone number: 01709 827760

Email: [office@rotherhamunited.net](mailto:office@rotherhamunited.net)

Facebook: @officialrufc

Twitter: @OfficialRUFC

Supporter Liaison Officer: John Bird, email [supporterservices@rotherhamunited.net](mailto:supporterservices@rotherhamunited.net)

Disability Liaison Officer: John Bird, phone 01709 827768 or email [dlo@rotherhamunited.net](mailto:dlo@rotherhamunited.net)

The Rotherham United information for away fans can be found here:

[Rotherham United - Away Fans Information](#)

Additional information for disabled supporters (covers home and away) can be found here:

[Rotherham United - Disabled Supporters](#)

[Football Ground Guide Website](#) provides some information here:

[Football Ground Guide - Rotherham United](#)

We have picked out the key information for Town fans below and added other material based on our own experience of visiting the AESSEAL New York Stadium and information that is specific to our fans.

#### **Specific information for Town fans:**

##### ***Ticket news***

Tickets are priced at £23 for adults with concession prices of £13 for seniors (60+), Forces and U22s, £8 for U18s and £1 for U13s. Please note that each ticket will also incur a £1.50 booking fee.

Subject to availability, tickets, which are on general sale, can be purchased at [ITFC - Tickets](#) or in Planet Blue.

***For this fixture we will be operating a 'Safe Seating Area' in the front rows of section 5. This area is suitable for older fans, families, those unable to stand for long periods of time and ambulant disabled fans. For supporters with tickets around the safe seating blocks please bear this in mind and respect those who want to sit at this game as we want everyone to enjoy the day safely. If you would like a seat in the 'safe seating area' please contact the ticket office on 03330 05 05 03.***

For information on accessible seating or wheelchair spaces please contact ITFC's Disability Officer Lee Smith on [lee.smith@itfc.co.uk](mailto:lee.smith@itfc.co.uk) or 01473 400556.

Note that the ticket enquiries line (03330 05 05 03) is for assistance only.

#### **Travel to Rotherham**

***PLEASE NOTE: Our coach suppliers recommend the wearing of masks onboard their coaches unless medically exempt or eating/drinking.***

Coach tickets are available to purchase at £26 for adults, £23 for seniors/U23s and £20 for U19s. Please note that each ticket will also incur a £1.50 booking fee.

Coaches will leave at 06:30 from behind the Sir Bobby Robson stand. Please ensure you are at Portman Road at least 15 minutes before this.

Coaches will pick-up at Stowmarket, Bury St Edmunds and Newmarket with prior arrangement – please ensure you indicate this when you book your ticket.

Note that all official coaches are non-smoking and the consumption of alcohol and hot food on board is strictly forbidden. Under 16s cannot travel without an accompanying parent/guardian. Please make sure you are aware of the Terms & Conditions prior to travelling: [Away Travel Terms and Conditions](#)

### ***Car***

**Note: There is now a new stretch of A14 from Huntingdon to Cambridge, beginning a few miles south of the previous A1/A14 junctions. The signage is clear, but, if you haven't updated your SatNav, then do pay attention! In particular, heading west from Cambridge, you now keep right to stay on the A14. Heading east off the A1, the junction to join the A14 is several miles to the south of the previous road. The new road adds several miles but is much quicker and less prone to hold-ups.**

The Sat Nav postcode for the AESSEAL New York Stadium is S60 1AH, but you may want to use the postcode for your chosen car parking option.

To get to Rotherham, the most direct road route is to take the A14 and join the A1 north. From the A1 join the A57 to the M1. Exit the M1 at Junction 33 and take the 3<sup>rd</sup> exit, signposted A630 Rotherham. At the first roundabout with the junction of A631 take the 1<sup>st</sup> exit. At the next roundabout (Canklow roundabout) take the 2<sup>nd</sup> exit and at the next roundabout (Ickles roundabout) take the 2<sup>nd</sup> exit. After the first set of traffic lights move into the right-hand filter lane which comes back on yourself – take the first left into Main Street. Turn right onto Don Street after the council offices and follow the signs for Town Centre Parking.

The journey normally takes a bit over 3 hours, but it's best to allow longer in case of delays and with the game taking place on Easter Saturday.

We generally recommend allowing at least an hour beyond the AA / Google / SatNav suggested journey time.

### ***Parking***

There is no car parking for away fans at the ground, with the exception of pre-agreed disabled parking (see below).

Around the ground there are a number of private parking areas, including a pay and display on Sheffield Road (S60 1DA) and an NCP in the town centre. There are numerous other car parks around the town centre, including one near the bus station, which exits onto the main road out of town.

Rotherham United also recommend the Forge Island car park which is situated across from the stadium. The post code is: S60 1EJ.

There is some street parking around the area of the old Millmoor ground, which is around a 15-minute walk from the away turnstiles.

For a full list of car parks in Rotherham, see the link below:

[Rotherham - Car Parks](#)

## ***Disabled Supporters Parking***

Car parking can be purchased by calling the Red and White Shop on 01709 827768 or by emailing the Rotherham Disability Liaison Officer on [dlo@rotherhamunited.net](mailto:dlo@rotherhamunited.net). The charge is £5 payable in advance. Note that the Rotherham website states that the car park closes an hour before kick off.

Alternatively, contact ITFC's Disability Liaison Officer Lee Smith on 01473 400556 or by email on [disability@itfc.co.uk](mailto:disability@itfc.co.uk).

## ***Train***

***Note 1: Note that a number of rail companies, including Greater Anglia, are operating amended services at the moment. As such, online timetables may not reflect the actual services being offered. Please check your planned journey shortly before you travel, and be prepared to be flexible over timings.***

***Note 2: There are no planned engineering works on the day of the game.***

There are potentially two rail route options, cross-country and via London. Both will require an early start with kick-off being at 12:30.

The outward journey time is around 4 hours 20 minutes whichever route you take.

Cross-country, there is a train from Ipswich at 06:00. Changing at Peterborough, Retford and Sheffield you should arrive into Rotherham Central at 10:18. There is a later train from Ipswich at 07:58 but, with changes at Peterborough and Doncaster, is not scheduled to arrive in Rotherham until 11:57 which doesn't allow for any potential delays.

After the game, there are cross-country options leaving Rotherham at 15:19 and 15:45. The earlier train involves changes at Doncaster and Peterborough whilst the later train involves changes at Meadowhall, Doncaster and Peterborough. Both options connect to the same service out of Doncaster and arrive back into Ipswich at 19:27.

The second option is via London. The 06:41 train from Ipswich will connect to the 08:33 from London Kings Cross to Doncaster. This connects to a train at 10:35 from Doncaster which arrives into Rotherham at 10:57. To get from London Liverpool Street to Kings Cross take the Circle or Metropolitan Lines. Note that the Hammersmith & City Line will not be running.

After the game, the first train out that connects on to London is at 14:58, with changes at Meadowhall and Doncaster, arriving into Kings Cross at 17:31. Or you can change at Sheffield and arrive into St Pancras at 17:36. The 15:19 from Rotherham is also a good option, with a single change in Doncaster and arrival into Kings Cross at 17:39. All of these connect to the 18:30 out of Liverpool Street, arriving into Ipswich at 19:35.

Later on, there are trains from Rotherham at 15:45, 16:19 and 16:58. Leaving at 15:45 there are two options. The first involves changes at Meadowhall, Doncaster, Stevenage and Farringdon, where you pick up the underground to Liverpool Street. This connects to the 19:02 from Liverpool Street to Ipswich, arriving into Ipswich at 20:05. The second involves changes at Meadowhall and Doncaster where you pick up a train to London Kings Cross. This connects to the 19:04 to Ipswich, arriving into Ipswich at 20:26. The 19:19 goes via Doncaster and London Kings Cross and the 16:58 goes via Sheffield and London St Pancras International. These connect to the 19:30 and 20:30 trains from Liverpool Street arriving into Ipswich at 20:38 and 21:38 respectively.

Whatever your travel plans, you should check [www.greateranglia.co.uk](http://www.greateranglia.co.uk) or your usual train operator website for updated times.

### ***Getting from the railway station to the ground***

Rotherham railway station is about a ten-minute walk from the ground. There is clear signage to the ground from the station. As you come out of the main station entrance immediately turn right onto Central Road. The road becomes more of a path. At the end turn right and then left into The Statutes. Turn right onto Main Street. Cross Main Street and take the path on the left to the ground.

### **Pubs**

With kick-off at 12:30 there won't be much time for a drink before the game.

Last time we visited Rotherham the Bridge Inn (1 Greasbrough Rd, Rotherham, S60 1RB), which is usually considered the away pub, was closed. We don't know whether it will be open before the game. It is about a ten-minute walk to the stadium and offers Old Mill Brewery real ale as well as guest beers.

There are a number of pubs and bars in the town centre that allow both home and away supporters. The Bluecoat (The Crofts, Rotherham S60 2DJ) is a JD Wetherspoons.

### **Rotherham Town Centre**

Rotherham town centre is in walking distance of the stadium and railway station. The Rotherham Minster is right in the heart of the town. As well as shops, including independent retailers, there is a choice of cafes and restaurants.

### **At the ground**

#### ***Commentary for blind/partially sighted supporters***

Rotherham provide commentary for blind or partially sighted supporters. The headsets are required to be booked 24 hours in advance of the fixture by emailing [supporterservices@rotherhamunited.net](mailto:supporterservices@rotherhamunited.net). A deposit will be required for the head set on the day of the match. They can be collected from the main reception.

#### ***Sensory Bags***

The club provide sensory bags for supporters who may require them. The sensory bags are required to be booked 24 hours in advance of the fixture by emailing [dlo@rotherhamunited.net](mailto:dlo@rotherhamunited.net).

A deposit will be required for the head set on the day of the match. They can be collected from the main reception.

### ***Away end***

We will be located in the Mears South Stand. Turnstiles will open 90 minutes before kick-off.

***As mentioned above, we will be operating a 'Safe Seating Area' in the front rows of section 5. This area is suitable for older fans, families, those unable to stand for long periods of time and ambulant disabled fans. For supporters with tickets around the safe seating blocks please bear this in***

***mind and respect those who want to sit at this game as we want everyone to enjoy the day safely. If you would like a seat in the 'safe seating area' please contact the ticket office on 03330 05 05 03.***

### ***Flags and Banners***

Flags and banners are permitted inside AESSEAL New York Stadium provided that they are accompanied with an appropriate fire certificate and they do not display any offensive or inappropriate messages.

If you are unsure whether your flag will be granted access, please email our Safety Officer Julie Nichol on [jnichol@rotherhamunited.net](mailto:jnichol@rotherhamunited.net).

### ***Drums***

Drums are not permitted in the stadium by either sets of supporters.

If you are unsure whether your flag will be granted access, please email our Safety Officer Julie Nichol on [jnichol@rotherhamunited.net](mailto:jnichol@rotherhamunited.net).

### ***Security***

Supporters can expect to be searched as they enter the stadium.

### ***Pyrotechnics***

As with all grounds and to comply with legislation, the use of pyrotechnics or even trying to get them into the stadium is a criminal offence and will not be tolerated.

### ***Programmes***

Programmes can be purchased outside the stadium.

### ***Food and Drink facilities***

A wide range of food and drink is on offer in the kiosks on the concourse. The following table indicates prices in the away concessions (Source: Rotherham United website).

#### **Food**

Steak & Kidney Pie: £3.70

Meat & Potato Pie: £3.70

Chicken Balti Pie: £3.70

Cheese & Onion Pie: £3.70

Sausage Roll: £3.20

Hot Dog: £4.20

Cheese burger: £4.20

Burger: £4.20

Chocolate Bar (Duo): £1.60

Pringles: £1.60

Haribo Grab Bag: £3.40

### **Drink**

Tea: £2.50

Coffee: £2.50

Hot Chocolate: £2.50

Bovril: £2.50

Coca-Cola: £2.50

Diet Coke: £2.50

Fanta: £2.50

Capri Sun: £1.70

Water: £2.10

### **Alcoholic Drink**

Guinness Surger: £4.20

Somersby Cider Bottle: £4.20

Carlsberg Draught: £4.20 (Pint) and £2.20 (Half)

Tetley's Draught: £4.20 (Pint) and £2.20 (Half)

Koppaberg: £4.00

Wine (red/white/rose): £4.20 (187ml)

Gin and Tonic: £4.40

Vodka and Coke: £4.40

### **Smoking**

The New York Stadium is a no smoking facility.

### **Anti Social Behaviour – Matchday Text Line**

***Racism or discrimination of any form is not OK, 'Not Today or Any Day' and supporters are reminded that instances of discriminatory or prejudiced behaviour will not be tolerated at any EFL game.***



If you should hear or see any racist language and/or anti-social behaviour during a match-day, please report this to your nearest steward.

You can also report any discrimination or anti-social behaviour to Kick it Out using the Kick It Out app which is available to download from the App Store or Google Play, or via: Facebook /kickitoutofficial; Twitter @kickitout; email info@kickitout.org; phone 0800 169 9414.